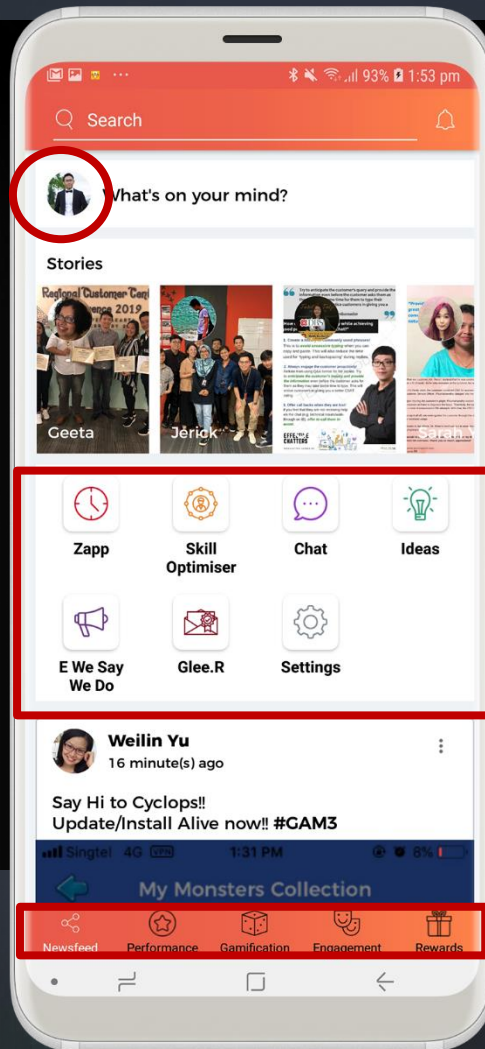# Introducing @Live 3.0

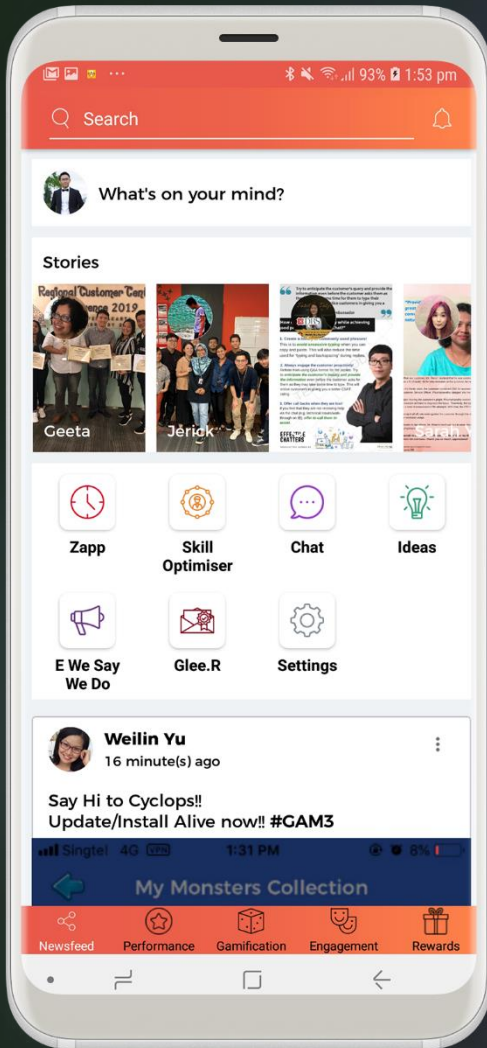## Enjoy All of these Features!

1) Newsfeed
2) Customize Your Profile
3) Performance *(Only for CSOs)*
4) Gamification
5) Engagement
6) Rewards
7) Zapp
8) Skill Optimiser
9) Chat
10) Ideas
11) E We Say We Do
12) Glee.R
13) Settings

Newsfeed @Live 3.0

Newsfeed

1. Navigate to other Alive features from this tab!

2. Post anything! Multiple Photos, Videos etc

3. Mention your colleague by using the "@" symbol

4. Include a hashtag "#" in your post to make it easily searchable

5. You can even share web-links easily! Just copy-paste!

6. View 'Stories' - Newsfeed posts that are currently trending (like in FB & Instagram!)

Profile @Live 3.0
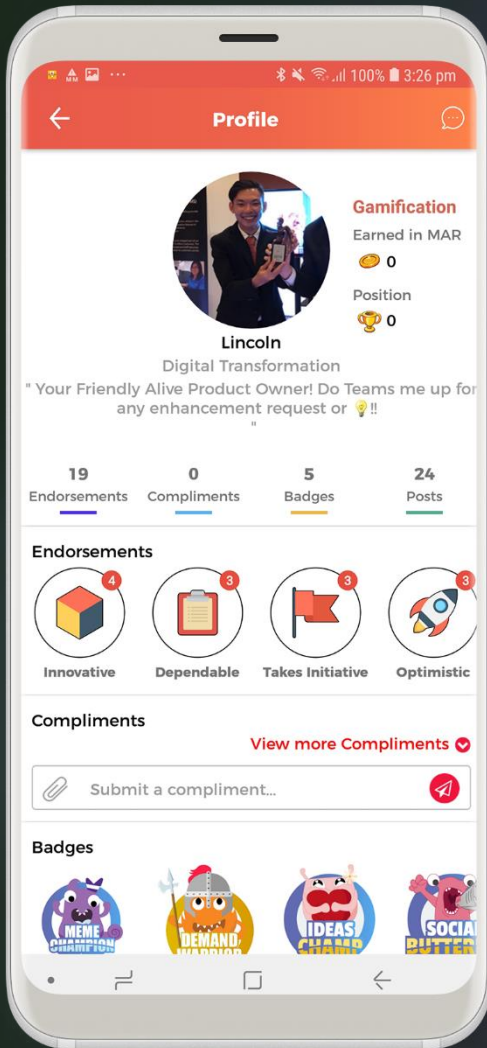
Your Profile is Special

1. Your friends can give you endorsements & compliments!

2. Start by appreciating your friends

   - Someone you can always rely on for anything? – Endorse them as **"DEPENDABLE"**!

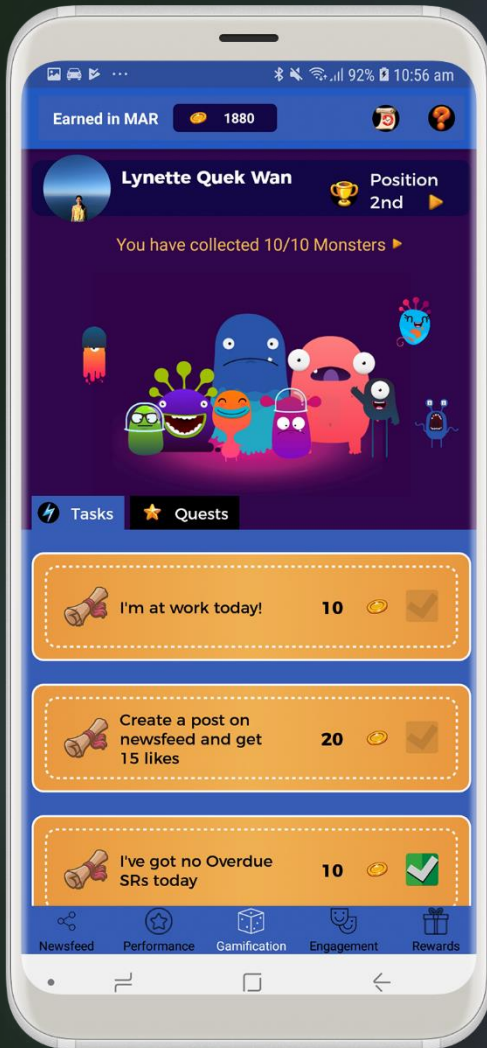   - Use the Compliments feature to express your gratitude

Performance @Live 3.0

Stay on Top of Your Performance!

1. View your Daily & Monthly KPI

2. Find out your daily performance metrics against the target metrics

3. Know where you stand against your peers!
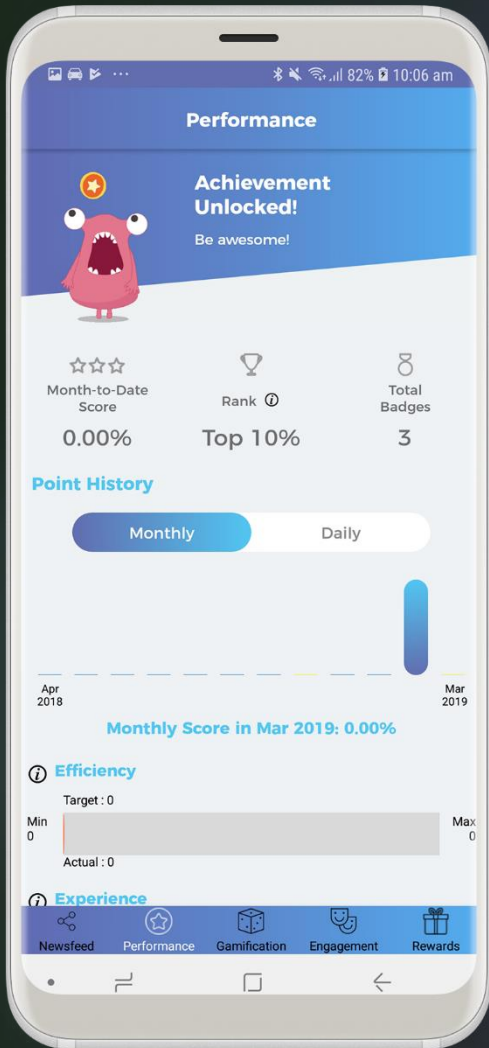
Gamification @Live 3.0

Work with a Joyful Heart

1. Complete Tasks & Quests to earn coins & redeem E-vouchers

2. Be the first to collect all 10 monsters to win the Special Prize of the Campaign/ Season!

3. The leaderboard reflects the players that are in the top 100 positions

4. Help your friends by sending them Monsters!

5. For more information on the Gameplay, refer to the '?' icon

Engagement @Live 3.0

Socialize and Stay Engaged!

1. The Meerkat Beats! Portal houses all the Events, Campaigns & Townhalls

2. Registration is completed with a single click!

3. Check the portal regularly so that you don't miss out on upcoming events & other important updates!

4. Birthdays and Awards Winners are also featured here so don't forget to wish / congratulate your friends!
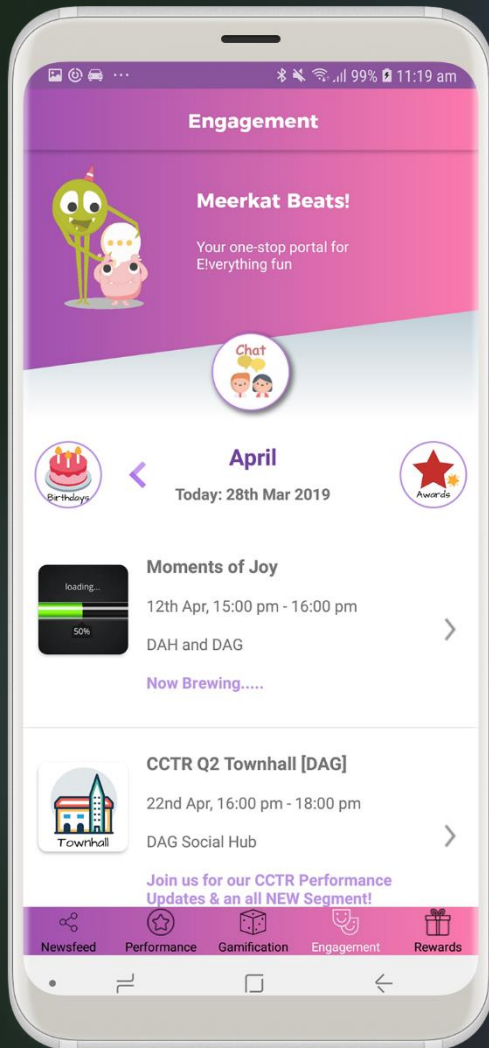
Rewards @Live 3.0
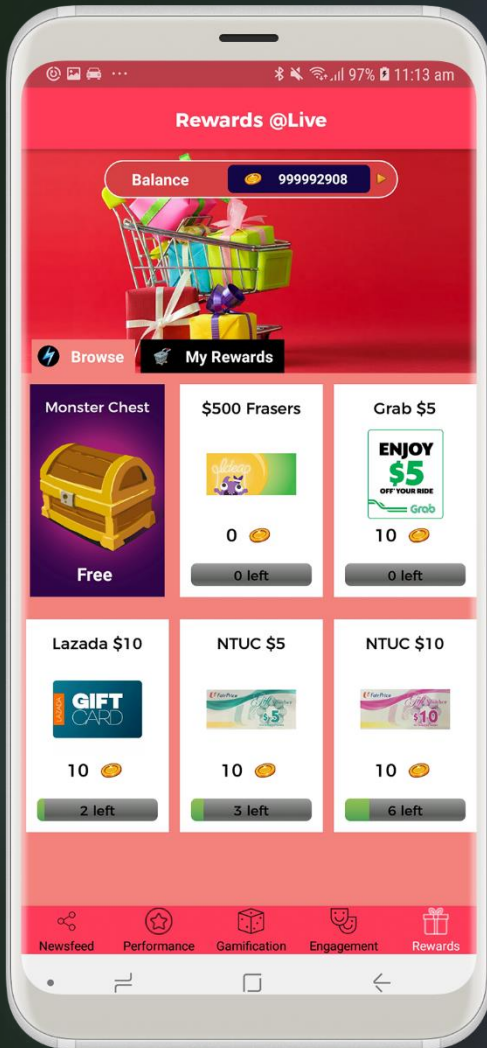
Get Rewarded for working hard!

1. Go ahead and redeem your desired rewards
2. Go to 'My Rewards' and copy the voucher code by tapping on the E-voucher

Getting Started @Live 3.0

Within the next 3 minutes, we will see you on Alive 3.0!

Step 1 (Download and Register):

- Get your Smart phone ready (iOS/Android) – connected to Wifi/4G and download/register from https://www.myalive.io/
- After registration, system will send QR code to your DBS email and scan it using Alive App.

Download @Live 3.0

Step 2:

Using your Smart Phone, Scan the below QR code:

Or using your phone's browser: go to
https://www.myalive.io/downloads.html

- Select your smart phone's Operating system
- Follow the steps to install, and Alive 3.0 will start downloading automatically

Try launching Alive*, and just stay in the screen you see here

*If you have issues launching the app, please view the guide here to perform a one-time setup

Installation guide

Register @Live 3.0

Using your Desktop/Laptop

1. Click on this link https://www.myalive.io/atlive-registration-1.0.0/
2. Enter your details
3. For email address, please ensure you select the correct domain (@dbs.com or @1bank.dbs.com)

4. Submit!

Register your new account with the following steps:

5. You will receive an email containing a <mark>verification QR Code</mark> from registration@myalive.io

AR

Tue 22/01/2019 2:01 PM

Alive Registration <registration@myalive.io>

[External] Alive Registration

To ✓ <user>

This mail originated from an **external** party outside DBS - 010201687425bb9f-572b60ad-26bf-4390-895c-b093bed89f75-000000@eu-west-1.amazonses.com.

THIS IS AN AUTO GENERATED E-MAIL, PLEASE DO NOT REPLY TO THIS EMAIL.

Alive Registration

Dear <user>,

Thank you for your registration in Alive.

You can get started by scanning the QR code in Alive app.

PLEASE KEEP THIS QRCODE SECURELY.

DBS Alive Team

6. Now back to your mobile App!
7. Tap "Register"

Register @Live 3.0

Register Step 2/3

Scan the QR code from your confirmation email.
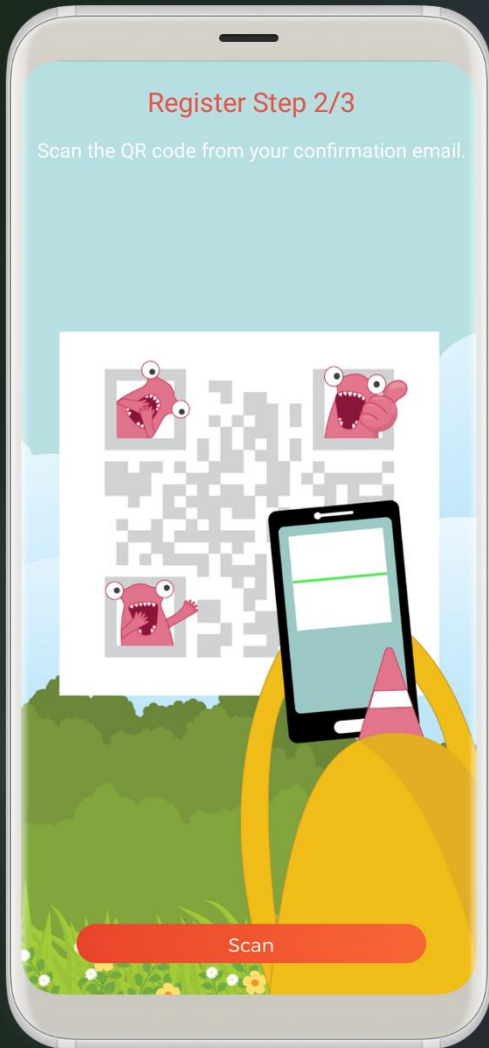
Scan
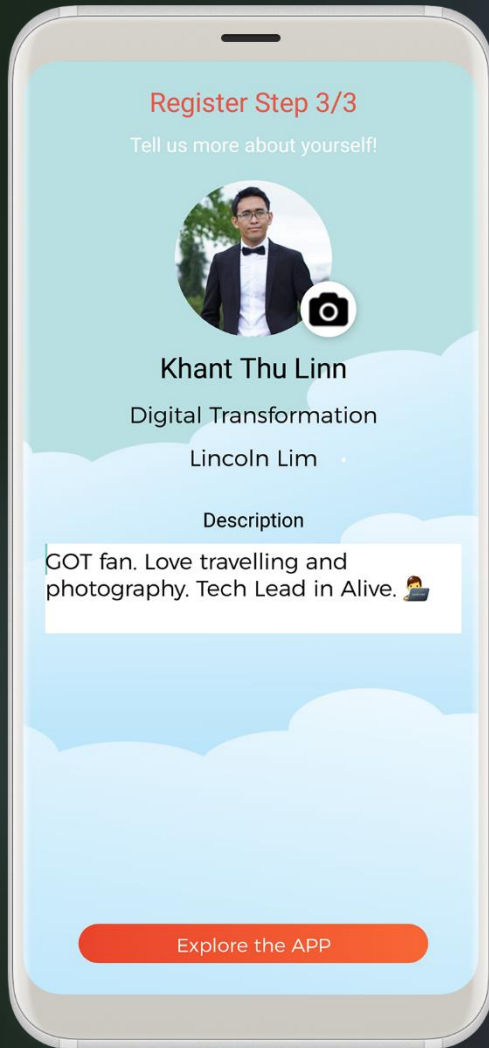
8. Tap "Scan"

9. Scan the QR code from the email you received

10. And done!
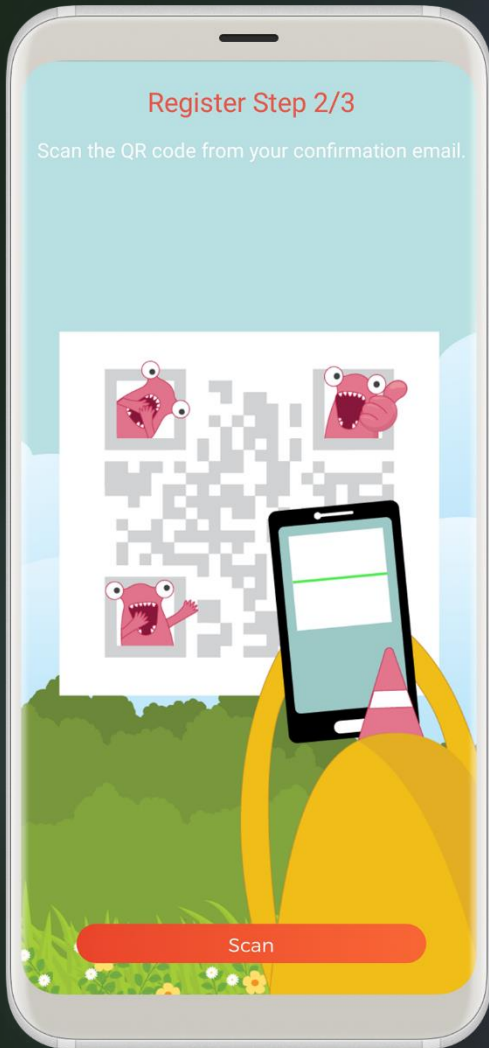
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Register @Live 3.0

1. Accept the Terms & Conditions

2. Take a selfie or choose from your gallery!

3. Tell us more about yourself in your description!

4. Tap "Explore the APP" to be part of @Live

Post something once you're in!
Sharing is caring!

Register @Live 3.0

Register Step 2/3

Scan the QR code from your confirmation email.

Scan

FAQ for Registration

Error message 'Fail to activate user' is prompted

Please make sure that the Alive application on your device has internet access.

For iOS, General > Mobile Data > Go to Alive app and turn on internet

For android, Setting > Connection > Data usage > Data saver > turn off data saver or Setting > Connection > Data usage > Turn on mobile data

Please contact us if you still encounter difficulties.

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Contact us:

- Lincoln Lim (lincolnlimct@dbs.com)
- Lynette Quek (lynettequek@dbs.com)
- Patricia Chow (patriciachow@dbs.com) - Regional